To Our Patients

Thank you for selecting HealthAlliance Fitchburg Family Practice for your health care. We are committed to providing you with the best possible care. This notice will provide you with information about paying for your care.

This location is a hospital outpatient site. **This site is part of HealthAlliance Hospital (HA). This outpatient site works closely with the main hospital in Leominster, MA, which helps improve the quality, convenience and coordination of your care.**

Depending on your insurance, what you have to pay may be higher at a HealthAlliance hospital outpatient site than at a doctor's office. For many insurance plans there will be no difference in what you pay.

Patients who are seen at this site may receive two bills – one from the hospital (HA), and one from the doctor (UMass Memorial Medical Group or other providers)**.**

The HealthAlliance hospital bill includes charges for tests that you may need to have, as well as a fee that covers the costs of running the site where you receive your care. The doctor's bill covers the charges for your doctor's services.

You may need to pay copayments, co-insurance or deductibles set by your health plan for hospital charges in addition to your doctor's charges.

Estimated Charges for Your Care
You may contact HealthAlliance Hospital Provider Accounting at 978-870-1500 for an estimate of what you will need to pay. If you want an estimate of your costs for your scheduled visit and you have insurance, please contact your health insurer.

HealthAlliance takes part in many, but not all, health insurance networks. It is important for you to make certain that both HealthAlliance and your doctor take part in your health plan's network.

Financial Help
If you need financial help please contact a HealthAlliance Financial Counselor by calling 978-466-2329. Financial Counselors will work with you to set up a payment plan or to see if you qualify for insurance or any other coverage for your care.

Interpreter Services are available in the language you prefer to receive this information.